

The Happy Camper Premium Roadside Member Benefits Guide

Welcome to the Happy Camper Premium Family!

At The Happy Camper, we're excited to welcome you to our Premium Roadside Assistance program. Designed with today's adventurous traveler in mind, your Premium membership offers enhanced, industry-leading protection for your RV and vehicle anytime, anywhere across the United States and Canada.

Our digital Premium Member Benefits Guide clearly outlines your expanded coverage and key service details so you can hit the road with absolute confidence. Whether you're traveling across the U.S., Canada, or venturing further, help is always just a call away.

Warm regards,

Dom Bookman

CEO, Happy Camper Group, Inc.

WHAT'S COVERED?

Enhanced Emergency Roadside Assistance – 24/7/365

Enjoy comprehensive coverage with expanded benefits:

- **Towing:** 🚚 Your vehicle is towed to the nearest qualified repair center—or to a center of your choice if it's equidistant.
- **Lockouts:** 🗝️ Whether you're locked out of your vehicle or your home, our locksmith services help you regain access. (Replacement key charges are reimbursable as approved.)
- **Tire Service:** 🛞 We repair damaged tires. If non-repairable, we'll install your inflated spare. Need a new tire? We cover one replacement tire per year.
- **Battery Service:** 🔋 Jump starts and minor emergency mechanical adjustments get you moving.
- **Fluid Delivery:** 🛢️ Emergency delivery of gasoline, diesel, oil, water, or other needed fluids (liquids are at your cost).
- **Winching:** 🏠 Extrication from ditches, snow, mud, or sand—provided your vehicle is within 100 feet of a maintained roadway.

Premium Add-On Benefits

- **RV Technical Assistance:** 🔧 Access expert advice from RVIA and ASE Certified mechanics for technical queries.
- **Mobile Mechanic:** 🛠️ If your RV needs on-site repairs, we'll dispatch a qualified mobile mechanic (repair and parts fees apply).
- **Key Replacement:** 🗝️ Lost your RV key or key fob? We'll replace it once per year.
- **RV Repair Appointment Setting:** 📅 We assist in locating the right repair provider when needed.
- **Emergency Travel Reimbursement:** 🏠 If a collision (more than 100 miles from home) interrupts your trip, you may qualify for reimbursement up to \$2,000 per occurrence with sub-limits:
 - **Auto Rental:** \$400
 - **Air Transportation:** \$1,000
 - **Hotel/Motel/Campground Fees:** \$400
 - **Meals:** \$200
- **Exclusive Travel Discounts:** ✈️ Enjoy member-only discounts via TicketsatWork.com using Code: NationSafe.
- **Vehicle Return Service:** 🚗 If the primary driver is injured or medically unable to drive, we'll provide—or pay for—a driver to return your RV home (with appropriate documentation).

HOW TO REQUEST SERVICE

For Emergency Roadside Assistance:

- **Call Toll-Free:** (866) 938-9399

For Reimbursement & Claims:

- **Call:** 1-888-684-9327
- **Submit documents online:** www.niufi.com

• Or Mail To:

Nation Motor Club, LLC. dba Nation Safe Drivers
5600 Broken Sound Blvd NW, Boca Raton, FL 33487

When filing a claim, please have the following handy:

- Photos of the issue (if applicable)
- Signed invoice
- Proof of loss
- Any additional documentation as requested





CONTRACT TERMS & CANCELLATION

Agreement Term: Your Premium coverage begins on the effective date and remains valid for the selected term.

Cancellation Policy:

- Cancel anytime. If no benefits are used within the first 60 days, you receive a full refund.
- After 60 days, you'll receive a pro-rated refund based on the remaining term, less any benefits provided.

Transferability: If you sell your RV, this Premium Agreement can be transferred to the new owner (*a fee applies*).

Please Note: *This is a service agreement—not an insurance contract. All obligations are insured under a separate policy.*



LEGAL & ADDITIONAL INFORMATION

Customer Responsibilities:

- You're responsible for any service fees not covered by your Premium plan.
- Always obtain prior authorization when needed, and submit all claim documents within 60 days of the event.

Legal Disclosures:

- Disputes are subject to binding arbitration per the terms of your Agreement.
- Please review state-specific details in your full contract or contact Customer Service for further information.



STAY PREMIUM, STAY ADVENTUROUS

Wherever your journey takes you, The Happy Camper Premium Roadside Assistance Program ensures you have unmatched support, exclusive benefits, and premium peace of mind. Save this guide on your mobile device or print a copy for quick reference.