

The Happy Camper Standard Roadside Member Benefits Guide

Welcome to The Happy Camper Family!

At The Happy Camper, we're excited to welcome you to our customer care program. Designed with today's adventurous traveler in mind, your Premium membership offers enhanced, industry-leading support for your RV and vehicle anytime, anywhere across the United States, Mexico, and Canada.

Our member benefits guide clearly outlines your expanded coverage and key service details so you can hit the road with absolute confidence. Whether you're traveling across the U.S., Canada, or venturing further, help is always just a request away.

Warm regards,

Dom Bookman


CEO, Happy Camper Group, Inc.





WHAT'S COVERED?


24/7 Smart Roadside Assistance


Enjoy comprehensive coverage with expanded benefits:


 **Towing:** Your vehicle is towed to the nearest qualified repair center—or to a center of your choice if it's equidistant.

 **Lockouts:** Whether you're locked out of your vehicle or your home, our locksmith services help you regain access. (Replacement key charges are reimbursable as approved.)

 **Tire Service:** We repair damaged tires. If nonrepairable, we'll install your inflated spare. Need a new tire? We cover one replacement tire per year.

 **Battery Service:** Jump starts and minor emergency mechanical adjustments get you moving.

 **Fluid Delivery:** Emergency delivery of gasoline, diesel, oil, water, or other needed fluids (liquids are at your cost).

 **Winching:** Extrication from ditches, snow, mud, or sand—provided your vehicle is within 100 feet of a maintained roadway.

Premium Add-On Benefits

RV Technical Assistance: Access expert advice from RVIA and ASE Certified mechanics for technical queries.

Mobile Mechanic: If your RV needs on-site repairs, we'll dispatch a qualified mobile mechanic (repair and parts fees apply).

Key Replacement: Lost your RV key or key fob? We'll replace it once per year.

RV Repair Appointment Setting: We assist in locating the right repair provider when needed.

Emergency Travel Assistance: If a collision (more than 100 miles from home) interrupts your trip, you may qualify for reimbursement up to \$2,000 per occurrence with sub-limits:

- Auto Rental: \$400
- Air Transportation: \$1,000
- Hotel/Motel/Campground Fees: \$400
- Meals: \$200

HOW TO REQUEST SERVICE

For Emergency Roadside Assistance:

- **Call Toll-Free:** (833) 243-0349

For Reimbursement & Claims:

- Submit documents in app or call concierge services (833) 243-0349

When filing a claim, please have the following handy:

- Photos of the issue (if applicable)
- Signed invoice
- Proof of loss
- Any additional documentation as requested

